ATAL-BELGOPROCESS JOINT VENTURE

Contract No. EP/SP/40/02

Low Level Radioactive Waste Storage Facility at Siu A Chau

Environmental Monitoring and Audit Quarterly Report (Version 1.0)

October – December 2003

February 2004

Certified By (Environmental Team Leader)

REMARKS:

The information supplied and contained within this report is, to the best of our knowledge, correct at the time of printing.

CINOTECH accepts no responsibility for changes made to this report by third parties.

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TABLE OF CONTENTS

EXECUTIVE SUMMARY .................................................................................................................1

Introduction...................................................................................................................................1
Environmental Monitoring and Audit Works ...............................................................................1
Environmental Licensing and Permitting ..................................................................................2
Status of Waste Management ....................................................................................................2
Key Information in the Reporting Month ..................................................................................2

1. INTRODUCTION ......................................................................................................................3

Background...................................................................................................................................3

2. PROJECT CHARACTERISTICS ..............................................................................................5

Project Organization and Contacts of Key Management ..........................................................5
Construction Programme and Synopsis of Work .......................................................................5

3. ENVIRONMENTAL MONITORING REQUIREMENT .....................................................6

4. ENVIRONMENTAL AUDIT ....................................................................................................7

Site Audits.....................................................................................................................................7
Status of Environmental Licensing and Permitting .................................................................7
Status of Waste Management ....................................................................................................8
Implementation Status of Environmental Mitigation Measures ..............................................8
Implementation Status of Event Action Plan ..........................................................................8

5. NON-COMPLIANCE (EXCEEDANCES) OF THE ENVIRONMENTAL QUALITY PERFORMANCE LIMITS (ACTION AND LIMIT LEVELS) .......................................................9

Summary of Exceedances .........................................................................................................9
Review of the Reasons for and the Implication of Non-compliance .........................................9
Summary of Actions Taken ........................................................................................................9

6. ENVIRONMENTAL COMPLAINTS ....................................................................................10

7. NOTIFICATION OF SUMMONS AND SUCCESSFUL PROSECUTIONS .....................10

8. COMMENTS, CONCLUSIONS AND RECOMMENDATIONS ...........................................10
LIST OF TABLES

Table I  Summary Table for Non-compliance Recorded in the Reporting Month
Table II  Summary Table for Key Information in the Reporting Month
Table 2-1 Summary of Works Undertaken in the Reporting Months
Table 4-1 Summary of Environmental Licensing and Permit Status
Table 4-2 Observations and Recommendations of Site Audit

LIST OF FIGURES

Figure 1.1 Project Site Layout Plan
Figure 1.2 Location of Environmental Sensitive Receiver
Figure 1.3 Project Organization Chart

LIST OF APPENDICES

Appendix A  Contact Details of the Project Organization
Appendix B  Short-term Construction Programme
Appendix C  Summary of Site Audit
Appendix D  Event Action Plan for Water Quality
Appendix E  Complaint Log
EXECUTIVE SUMMARY

Introduction

This is the first quarterly Environmental Monitoring and Audit (EM&A) Report prepared by Cinotech Consultants Limited for the “Low Level Radioactive Waste Storage Facility at Siu A Chau” (the Project). This report documents the findings of Environmental Monitoring and Audit (EM&A) Works conducted in between 11th October 2003 and 31st December 2003 inclusively.

No construction activity was undertaken between 11th October 2003 and 4th December 2003.

The site activities undertaken in the period between 5th and 31st December 2003 were:
- Site Clearance Works; and
- Site Preparation Works.

Environmental Monitoring and Audit Works

As no construction activity was carried out between 11th October 2003 and 4th December 2003, no EM&A work was required for such period. In addition, there was no construction work for the unloading facilities between 5th and 31st December 2003, no environmental impact monitoring was performed for the Project.

A monthly site audit was conducted for the Project on 30th December 2003. No non-conformance was identified during the site audit.

As presented in the first monthly EM&A report, the Action and Limit Levels for water quality were established according to the requirements in the Environmental Monitoring and Audit Manual for this Project.

No environmental impact monitoring was performed in the reporting period as the construction works for the Project has not been commenced and hence no non-compliance (exceedance) of the Action/Limit Levels was reported.

The template of the non-compliance summary of the reporting quarter is tabulated in Table I.

<table>
<thead>
<tr>
<th>Parameter</th>
<th>No. of Exceedances</th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Action Level</td>
<td>Limit Level</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Oct 03</td>
<td>Nov 03</td>
<td>Dec 03</td>
<td>Oct 03</td>
<td>Nov 03</td>
<td>Dec 03</td>
</tr>
<tr>
<td>DO (mg/L)</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td>Turbidity (NTU)</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td>SS (mg/L)</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
</tr>
</tbody>
</table>
Environmental Licensing and Permitting

License/Permits granted to the Project include the Environmental Permit (EP) (No. EP-131/2002), the Further Environmental Permit (FEP) (No. FEP-01/131/2003) and the Water Discharge License (WDL) (No. EP760/934/008541I) for the Project.

Status of Waste Management

The Waste Management Plan (WMP) was accepted with conditions by EPD on 30th September 2003 and the Contractor resubmitted WMP (Rev. B) on 9th October 2003.

As major construction works for the Project has not been commenced, there was no solid and liquid waste problem during the reporting period. The waste management should follow the procedures in the approved WMP.

Key Information in the Reporting Month

Summary of key information in this reporting quarter is tabulated in Table II.

Table II Summary Table for Key Information in the Reporting Month

<table>
<thead>
<tr>
<th>Event Number</th>
<th>Event Details</th>
<th>Action Taken</th>
<th>Status</th>
<th>Remark</th>
</tr>
</thead>
<tbody>
<tr>
<td>0</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>---</td>
</tr>
<tr>
<td>0</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>---</td>
</tr>
<tr>
<td>0</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>---</td>
</tr>
<tr>
<td>0</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>---</td>
</tr>
</tbody>
</table>

**Future Key Issues:**

Major site activities for the coming month include:

- Site clearance;
- Setting out;
- Site formation; and
- Mobilization & temporary works set up.

The anticipated environmental impacts will be mainly on dust and noise due to earthworks, and surface runoff in occasional raining.
1. INTRODUCTION

Background

1.1 Various industrial, educational and medical facilities in Hong Kong have, for a number of years, used radioactive materials and generated radioactive waste. Most of the existing waste arisings are stored in disused air raid tunnels close to Queen’s Road East in Wan Chai. Other arisings are stored temporarily (although in some cases for several years) at the point of use in educational institutions or hospitals.

1.2 The condition of the Queen’s Road East tunnels has been found to be unsatisfactory and various parts of the tunnel system suffer from leakage and ingress of water. The condition of some of the waste packages has subsequently deteriorated and they are generally unsatisfactory for the safe long-term containment and storage of radioactive materials.

1.3 The existing facilities are unsatisfactory and in addition are located closed to a high density of population, which make access to, and management of, the waste more problematic. As well as existing waste, there is also a continuing need to use radioactive materials in Hong Kong and a continuing predictable amount of future waste arisings. Therefore, the Government has decided that storage of low-level radioactive waste in Hong Kong requires a dedicated, purpose-designed facility. After a thorough consultancy study in the “Environmental Impact and Safety Assessment Report, June 1995 (Stage 1 EISA)” and evaluation, the preferred site located on the island of Siu A Chau in the Soko Islands, adjacent to the small bay of Sum Wan on the eastern side of the island was selected.

1.4 Environmental Protection Department (EPD) commissioned the construction and operation of the Low-Level Radioactive Waste Storage Facility (LRWF) at Siu A Chau (hereinafter referred as the “Project”) under Contract No. EP/SP/40/02 to ATAL-Belgoprocess Joint Venture Limited (hereinafter called “the Contractor”) in July 2003. The Project site layout is shown in Figure 1.1 and the location of the environmental sensitive receiver is depicted in Figure 1.2.

1.5 An Environmental Permit (EP) (No. EP-131/2002) for the Project was issued on 11 April 2002 to the Special Waste Facilities Group, Environmental Protection Department as Permit Holder. Under the Tender Specification Clause 1.6.3.1, the Contractor is required to obtain a Further Environmental Permit (FEP) before he assumes the responsibility for relevant construction and operation. The FEP (No. FEP-01/131/2003) was successfully obtained from EPD on 30th July 2003 by the Contractor.

1.6 Cinotech Consultants Limited (hereinafter called the “ET”) was commissioned by the contractor to undertake the Environmental Monitoring and Audit (EM&A) works for the Project. Mr. Jesse Yuen of Cinotech Consultants Limited was appointed as the ET Leader under Condition 2.1 of the FEP. Mr. Sam Tsoi of Ove Arup & Partners Hong Kong Limited was appointed as the IEC under Condition 2.2 of the EP and the FEP.
1.7 This is the first quarterly EM&A report summarizing the EM&A works for the Project between 11th October 2003 and 31st December 2003 (i.e. the reporting period of this report).
2. PROJECT CHARACTERISTICS

Project Organization and Contacts of Key Management

2.1 An organization structure and the line of communication were set up for the Project between the Project Proponent, Engineer Representative (ER), Independent Environmental Checker (IEC), the Contractor and Environmental Team. The Project organization chart and contact details are shown in Figure 2.1 and Appendix A respectively.

Construction Programme and Synopsis of Work

2.2 The short-term construction programme is presented in Appendix B. The site activities during the reporting period are summarized in Table 2.1.

Table 2-1 Summary of Works Undertaken in the Reporting Months

<table>
<thead>
<tr>
<th>Item</th>
<th>Work Activity</th>
<th>Month</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>Oct 03</td>
</tr>
<tr>
<td>1. Site Clearance Works</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>2. Site Preparation Works</td>
<td>-</td>
<td>-</td>
</tr>
</tbody>
</table>
3. ENVIRONMENTAL MONITORING REQUIREMENT

3.1 Since the construction of unloading facilities has not been commenced during this reporting period, no impact water quality monitoring was required in accordance with the EM&A Manual.

3.2 The monitoring locations, equipment, period, methodology and QA/QC procedures of the required monitoring parameters (dissolved oxygen, turbidity, temperature and suspended solids) designed for the routine impact monitoring will be complied with the requirements stipulated under the EM&A Manual.

3.3 The Action and Limit Levels for the monitoring parameters have been set in accordance with the Environmental Monitoring and Audit Manuals, which are summarized in the first monthly report.
4. ENVIRONMENTAL AUDIT

Site Audits

4.1 Monthly environmental site audit was conducted on 30th December 2003. The summary of site audit is attached in Appendix C.

4.2 Since no construction activity was carried out in October and November 2003, no site audit was conducted in these two months.

Status of Environmental Licensing and Permitting

4.3 All permits/licenses obtained are summarized in Table 4-1.

Table 4-1 Summary of Environmental Licensing and Permit Status

<table>
<thead>
<tr>
<th>Permit No.</th>
<th>Valid Period From</th>
<th>Valid Period To</th>
<th>Section</th>
<th>Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>Environmental Permit</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>EP-131/2002</td>
<td>11/04/02</td>
<td>N/A</td>
<td>Design, construct and operate a waste disposal facility for industrial or special waste. The site is of 0.6 ha constructed with a single storey building of approximately 44m x 24 m in size. Scope of the construction includes: (i) civil engineering works, (ii) building works including building services, and (iii) operation of the facility</td>
<td>The EP has not been surrendered.</td>
</tr>
<tr>
<td>FEP-01/131/2003 (a copy was attached in the first monthly report)</td>
<td>30/07/03</td>
<td>N/A</td>
<td>Valid</td>
<td></td>
</tr>
<tr>
<td>Water Discharge License</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>EP760/934/0085411 (a copy was attached in monthly report of December 2003)</td>
<td>22/12/03</td>
<td>31/12/08</td>
<td>Discharge of Industrial Trade Effluent arising from the construction activities (settlement facility) at the construction site for Low-Level Radioactive Waste Storage Facility at Sun Wan, Siu A Chau, Hong Kong.</td>
<td>Valid</td>
</tr>
</tbody>
</table>
Status of Waste Management

4.4 The Waste Management Plan (WMP) was accepted with conditions by EPD on 30th September 2003 and the Contractor resubmitted WMP (Rev. B) on 9th October 2003.

4.5 As the major construction works for the project has not been commenced, there was no solid and liquid waste generation during the reporting period. The waste management should follow the procedures in the approved WMP.

Implementation Status of Environmental Mitigation Measures

4.6 During site inspection in the reporting period, no non-conformance was identified. The observations and recommendations are summarized in Table 4-2

Table 4-2 Observations and Recommendations of Site Audit

<table>
<thead>
<tr>
<th>Parameters</th>
<th>Date</th>
<th>Observations</th>
<th>Remedial Actions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Air Quality</td>
<td>30 Dec 2003</td>
<td>Dusty material was generated from the site clearance activities by using a backhoe</td>
<td>The Contractor agreed to prepare manual watering to water more frequently. Besides, the watering facilities would be provided by the Contractor after constructing temporary pier, and transporting generators to supply power on the site.</td>
</tr>
</tbody>
</table>

Implementation Status of Event Action Plan

4.7 The Event Action Plan for water quality is presented in Appendix D.

4.8 Since construction activities for the unloading facilities have not been commenced, no impact monitoring was conducted. No exceedance of Action/Limit Levels for the environmental parameters was reported.
5. **NON-COMPLIANCE (EXCEEDANCES) OF THE ENVIRONMENTAL QUALITY PERFORMANCE LIMITS (ACTION/LIMIT LEVELS)**

**Summary of Exceedances**

5.1 Since construction activities for the unloading facilities have not been commenced, no impact monitoring was conducted. No exceedance of Action/Limit Levels for the environmental parameters was reported.

**Review of the Reasons for and the Implication of Non-compliance**

5.2 There was no non-compliance from the site audit in the reporting quarter.

**Summary of Actions Taken**

5.3 None identified.
6. **ENVIRONMENTAL COMPLAINTS**

6.1 No environmental complaint was received in this reporting quarter.

6.2 There was no environmental complaint received since the Project commencement. The template of the complaint log is summarized in Appendix D.

7. **NOTIFICATION OF SUMMONS AND SUCCESSFUL PROSECUTIONS**

7.1 No notification of summon or successful prosecution was received in this reporting quarter.

7.2 There was no notification of summon or successful prosecution received since the Project commencement.

8. **COMMENTS, CONCLUSIONS AND RECOMMENDATIONS**

8.1 Since the construction activities for unloading facilities have not been commenced, no impact monitoring was conducted. No exceedance of Action/Limit Levels for the environmental parameters was reported.

8.2 Monthly site audit was performed on 30th December 2003 in the reporting quarter. No non-conformance was identified during the site audit.

8.3 No environmental complaint or prosecution was received during the reporting month.

8.4 Major site activities for the coming month include:
- Site clearance;
- Setting out;
- Site formation; and
- Mobilization & temporary works set up

8.5 According to the environmental audit performed in the reporting month, the following recommendations were made:

*Dust Impact*

- To prohibit open burning on site.
- To regularly maintain the machinery and vehicles on site
- To implement dust suppression measures on dust-generating activities (e.g. site clearance)

*Water Impact*

- To identify any wastewater discharge from site.
- To regularly maintain the sediment control measures.

*Waste/Chemical Management*
• To check for any accumulation of waste materials or rubbish on site.
• To avoid any discharge or accidental pillage of chemical waste or oil directly from the site.
• To avoid improper handling or storage of oil drum on site.
| FIGURES |
Construction Team - Organization Chart (Rev. 1)

(Only key staffs being shown)

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Email: raymondyem@atal.com.hk

Christopher Lee, Construction Manager / Site Agent
BSc, MSc (Civil Eng.), MSc (Real Estate), MIstructE, ICIOB
Tel.: 2471 2185, Fax.: 2491 4121, Mobile: 9688 1854
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Ivan Yi, BEng. (Hon.), MSc (Mech. Eng.)
E & M Engineer-in-charge
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Kelvin Chan, BEng. (Hon.)
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Email: kelvinklechan@atal.com.hk

Patrick Ho, BEng. (Hon.) / Elva Yeung, BEng. (Hon.) / Felix Lo BEng. (Hon)
Assistant Engineer (BS, Electrical) / Graduate Engineers (BS, Mechanical)
Tel: 2471 2185, Fax. 2491 4121
Email: patrickho@atal.com.hk / cyyeung@atal.com.hk / felixlo@atal.com.hk
APPENDIX A
CONTACT DETAILS OF THE PROJECT ORGANIZATION
## Appendix A – Contact Details of the Project Organization

<table>
<thead>
<tr>
<th>Party</th>
<th>Role</th>
<th>Name</th>
<th>Position</th>
<th>Phone No.</th>
<th>Fax No.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>EPD</strong></td>
<td>Employer’s Representative</td>
<td>Mr. Lui Ping Hon</td>
<td>PEPO</td>
<td>2872 1680</td>
<td>2591 0636</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Mr. Davie Kan</td>
<td>SEPO</td>
<td>2872 1682</td>
<td>2591 0636</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Mr. Richard Fok</td>
<td>EPO</td>
<td>2872 1686</td>
<td>2591 0636</td>
</tr>
<tr>
<td><strong>ATAL-Belgoprocess Joint Venture</strong></td>
<td>Contractor</td>
<td>Mr. Barry Lee</td>
<td>Project Manager</td>
<td>2561 8278</td>
<td>2565 7638</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Mr. Christopher Lee</td>
<td>Construction Manager</td>
<td>2471 2185</td>
<td>2482 5414</td>
</tr>
<tr>
<td><strong>Cinotech</strong></td>
<td>Environmental Team</td>
<td>Mr. Jesse Yuen</td>
<td>ET Leader</td>
<td>2151 2083</td>
<td>3107 1388</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Mr. Henry Leung</td>
<td>Audit Team Leader</td>
<td>2151 2083</td>
<td>3107 1388</td>
</tr>
<tr>
<td><strong>Ove Arup</strong></td>
<td>Independent Environmental Checker</td>
<td>Mr. Sam Tsoi</td>
<td>IEC</td>
<td>2268 3211</td>
<td>2268 3950</td>
</tr>
</tbody>
</table>
APPENDIX B
SHORT-TERM CONSTRUCTION PROGRAMME
APPENDIX C
SUMMARY OF SITE AUDIT
### Monthly Site Inspection Record Summary

<table>
<thead>
<tr>
<th>Inspection Information</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Checklist Reference Number</td>
<td>31230</td>
</tr>
<tr>
<td>Date</td>
<td>30 December 2003</td>
</tr>
<tr>
<td>Time</td>
<td>10:00 am</td>
</tr>
</tbody>
</table>

**Non-Compliance**

<table>
<thead>
<tr>
<th>Reference No.</th>
</tr>
</thead>
</table>

**Remarks/Observations**

**A. Water Quality**
- No environmental deficiencies were identified during the environmental site inspection.

**B. Air Quality**
- Dusty material was generated from the site clearance activities by using a backhoe. The Contractor agreed to prepare manual watering to water more frequently. He added that the watering facilities would be provided after constructing temporary pier, and transporting generators to supply power on the site.

**C. Noise**
- No environmental deficiencies were identified during the environmental site inspection.

**D. Waste / Chemical Management**
- No environmental deficiencies were identified during the environmental site inspection.

**E. Permit / Licenses**
- No environmental deficiencies were identified during the environmental site inspection.

**E. Others**
- N/A

### recorded by

<table>
<thead>
<tr>
<th>Name</th>
<th>Signature</th>
<th>Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Recorded by</td>
<td>Miss Lemon Lam</td>
<td>6 January 2004 (firstly issued on 30/12/2003)</td>
</tr>
<tr>
<td>Checked by</td>
<td>Mr. Jesse Yuen</td>
<td>6 January 2004 (firstly issued on 30/12/2003)</td>
</tr>
</tbody>
</table>
APPENDIX D
EVENT ACTION PLAN FOR WATER QUALITY
### Appendix D  Event and Action Plan for Water Quality

<table>
<thead>
<tr>
<th>EVENT</th>
<th>ACTION</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>ACTION LEVEL</strong></td>
<td><strong>ET</strong></td>
</tr>
<tr>
<td>Action level being exceeded by one sampling day</td>
<td>1. Repeat in-situ measurement to confirm findings; 2. Identify source(s) of impact; 3. Inform IEC, Contractor and ER; 4. Check monitoring data, all plant, equipment and Contractor’s working methods; 5. Discuss mitigation measures with IEC and Contractor; 6. Repeat measurement on next day of exceedance.</td>
</tr>
<tr>
<td>Action level being exceeded by two or more consecutive sampling days</td>
<td>1. Repeat in-situ measurement to confirm findings; 2. Identify source(s) of impact; 3. Inform IEC, Contractor and ER; 4. Check monitoring data, all plant, equipment and Contractor’s working methods; 5. Discuss mitigation measures with IEC, Contractor and ER; 6. Ensure mitigation measures are implemented; 7. Prepare to increase the monitoring frequency to daily; 8. Repeat measurement on next day of exceedance.</td>
</tr>
</tbody>
</table>

**Remarks:**  
ET = Environmental Team  
IEC = Independent Environmental Checker  
ER = Employer’s Representative
<table>
<thead>
<tr>
<th>EVENT</th>
<th>ET</th>
<th>IEC</th>
<th>ER</th>
<th>CONTRACTOR</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>LIMIT LEVEL</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Limit level being exceeded by one sampling day</td>
<td>1. Repeat in-situ measurement to confirm findings;</td>
<td>1. Discuss with ET and Contractor on possible mitigation measures;</td>
<td>1. Discuss with IEC, ET and Contractor on the proposed mitigation measures;</td>
<td>1. Inform the ER and confirm notification of the non-compliance in writing;</td>
</tr>
<tr>
<td></td>
<td>2. Identify source(s) of impact;</td>
<td>2. Review the proposed mitigation measures submitted by Contractor and advise the ER accordingly;</td>
<td>2. Request Contractor to critically review the working methods;</td>
<td>2. Rectify unacceptable practice;</td>
</tr>
<tr>
<td></td>
<td>3. Inform IEC, Contractor, ER and EPD;</td>
<td>3. Assess the effectiveness of the implemented mitigation measures.</td>
<td>3. Make agreement on the mitigation measures to be implemented;</td>
<td>3. Check all plant and equipment</td>
</tr>
<tr>
<td></td>
<td>4. Check monitoring data, all plant, equipment and Contractor’s working methods;</td>
<td></td>
<td>4. Assess the effectiveness of the implemented mitigation measures.</td>
<td>4. Consider changes of working methods;</td>
</tr>
<tr>
<td></td>
<td>5. Discuss mitigation measures with IEC, ER and Contractor;</td>
<td></td>
<td></td>
<td>5. Consider changes of working methods;</td>
</tr>
<tr>
<td></td>
<td>6. Ensure mitigation measures are implemented;</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>7. Increase the monitoring frequency to daily until no exceedance.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Limit level being exceeded by two or more consecutive sampling days</td>
<td>1. Repeat in-situ measurement to confirm findings;</td>
<td>1. Discuss with ET and Contractor on possible mitigation measures;</td>
<td>1. Discuss with IEC, ET and Contractor on the proposed mitigation measures;</td>
<td>1. Inform the ER and confirm notification of the non-compliance in writing;</td>
</tr>
<tr>
<td></td>
<td>2. Identify source(s) of impact;</td>
<td>2. Review the proposed mitigation measures submitted by Contractor and advise the ER accordingly;</td>
<td>2. Request Contractor to critically review the working methods;</td>
<td>2. Rectify unacceptable practice;</td>
</tr>
<tr>
<td></td>
<td>3. Inform IEC, Contractor, ER and EPD;</td>
<td>3. Assess the effectiveness of the implemented mitigation measures.</td>
<td>3. Make agreement on the mitigation measures to be implemented;</td>
<td>3. Check all plant and equipment</td>
</tr>
<tr>
<td></td>
<td>4. Check monitoring data, all plant, equipment and Contractor’s working methods;</td>
<td></td>
<td>4. Assess the effectiveness of the implemented mitigation measures.</td>
<td>4. Consider changes of working methods;</td>
</tr>
<tr>
<td></td>
<td>5. Discuss mitigation measures with IEC, ER and Contractor;</td>
<td></td>
<td></td>
<td>5. Consider changes of working methods;</td>
</tr>
<tr>
<td></td>
<td>6. Ensure mitigation measures are implemented;</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>7. Increase the monitoring frequency to daily until no exceedance of Limit level for two consecutive days.</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Remarks: ET = Environmental Team  
IEC = Independent Environmental Checker  
ER = Employer’s Representative
Appendix E - Complaint Log

<table>
<thead>
<tr>
<th>Log Ref.</th>
<th>Location</th>
<th>Received Date</th>
<th>Details of Complaint</th>
<th>Investigation/Mitigation Action</th>
<th>Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
</tr>
</tbody>
</table>