

**Appendix K - Complaint Log**

Log Ref.	Location	Received Date	Details of Complaint	Investigation/Mitigation Action	Status
50111	Site boundary and area	11 January 2005	<p>The following items were concerned in the complaint:</p> <ul style="list-style-type: none"> <li>• muddy water discharge from construction site</li> <li>• dust emission from construction site</li> <li>• placing construction material beyond site boundary</li> <li>• no provision of chemical toilets for workers</li> </ul>	<p>Based on the site investigation, no environmental deficiency on the concerned items was observed on site.</p> <p>However, the Contractor was recommended to tighten up the environmental control measures in order to uphold and enhance the environmental performance. The following measures includes:</p> <ul style="list-style-type: none"> <li>• No water discharge into the sea;</li> <li>• Installation and maintenance of the silt curtains;</li> <li>• Enhancement of dust control measures such covering the sand and aggregates and regular spraying for exposed dusty areas;</li> <li>• No construction materials or works outside the site boundary; and</li> <li>• Maintenance of the toilet facility.</li> </ul> <p>The investigation report has been submitted on 28 January 2005.</p>	Closed