

Appendix K - Complaint Log

Log Ref.	Location	Received Date	Details of Complaint	Investigation/Mitigation Action	Status
50111	Site boundary and area	11 January 2005	The following items were concerned in the complaint: <ul style="list-style-type: none"> • muddy water discharge from construction site • dust emission from construction site • placing construction material beyond site boundary • no provision of chemical toilets for workers 	Based on the site investigation, no environmental deficiency on the concerned items was observed on site. However, the Contractor was recommended to tighten up the environmental control measures in order to uphold and enhance the environmental performance. The following measures includes: <ul style="list-style-type: none"> • No water discharge into the sea; • Installation and maintenance of the silt curtains; • Enhancement of dust control measures such covering the sand and aggregates and regular spraying for exposed dusty areas; • No construction materials or works outside the site boundary; and • Maintenance of the toilet facility. The investigation report has been submitted on 28 January 2005.	Closed